



Compelled by
love

SOCIAL FUND ANNUAL REPORT 2016



The Salvation Army Malaysia

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*Dear friends, let
us love one
another, for love
comes from God.
Everyone who
loves has been
born of God and
knows God.*

1 John 4:7

Compelled by **LOVE**

The Salvation Army marches with love. We reach out to the broken, wipe the tears of the lost, feed the hungry, provide shelter to the homeless, and restore hope to the hopeless. Compelled by God's love, we march with His strength to empower others so that hope may abound in our communities.

The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and meet human needs in His name without discrimination.

A Message from our Territorial Commander

Dear Friends,

The Salvation Army in Malaysia has been providing care and giving hope to the needy for the past 79 years. Staying true to our motto "Heart to God, Hand to Man", we have identified the evolving social needs in our communities and have done our best to meet those needs with care and compassion, so that we may close the gaps in our community. We make every effort to cater to the needs of the vulnerable people who have fallen through the gap, without discrimination.

Our responsibility is a great one. We work with various ministries and bodies to continually identify social needs in our society to enable us to progressively develop, adapt and fine-tune our programmes so that we may address the ever-changing needs of people that need assistance. In doing so, coping with the rising cost of care remain a constant challenge over the years. Our work would not have been as effective without the financial and voluntary support of our donors, partners and volunteers. We would like to express our heartfelt appreciation and admiration for your trust and dedication in supporting our work.

At the heart of The Salvation Army's work is our love for God. We remain committed to providing extensive care and support for our beneficiaries, not only focusing on their physical needs but emotional and spiritual needs as well, to make a positive difference in people's lives.

This year, we endeavour to continue our efforts to close the gap for the needy so that they may be "Anchored in Hope".



Colonel Lyndon Buckingham
Territorial Commander
The Salvation Army
Singapore, Malaysia & Myanmar Territory

Key Highlights 2015

01

Capturing the Hearts of Our Children

37 students from Singapore's Hougang Secondary School visited and spent three days at Hopehaven Centre for Special Children in Melaka. They assisted the children to design and make tea coasters and fabric floor mats. These items were later sold to raise funds for the centre. Our children reciprocated with a spectacular dance performance that captured the hearts of the volunteers. The school also sponsored a lawn mower for the Centre.

02

Ayam Brand Charity Campaign

The Ayam Brand Charity Campaign saw several boys from Kuching Children's Home participate in a 'Kids Can Cook' campaign where they were taught to cook simple, well balanced nutritious meals under the guidance of celebrity Chef Loke from T-Garden Cooking School. Ayam Brand also donated 2-months' supply of its food products to the home.



03

Flag Day Street Collection

The annual Flag Day by Penang Children's Home raised more than RM28,000 over three days of street collection on 22 May - 23 May and 30 May 2015. A lunch buffet themed "Warm & Love Luncheon" was held on the third day to officially conclude Flag Day 2015. The luncheon was sponsored by MBI, ECK Development and Bali Hai Group of Restaurants. The children also received a red packet each from ECK Development.

04

Kids' Athletics Competition

On the morning of 19 Sept, eight primary school girls from Ipoh Children's Home represented the home in the Kids' Athletics Competition, a sports event held at the Health Science College in Tanjung Rambutan. A total of 19 non-profit organisations participated in the event. Our children were praised for their grit, determination and sportsmanship. One of our bright young residents made us immensely proud when she bagged the award for Best Female Athlete.



05

New Building, Renewed Commitment

6 June 2015 marked the official opening of the new building for Melaka Corps & Community Services. The launch was supported by donors, church members, parents of our beneficiaries, friends and well-wishers. Several performances enlivened the officiating ceremony to highlight yet another milestone for The Salvation Army's work for the people of Melaka. The opening ceremony saw about 300 people coming together to support the momentous event.

06

Lighthouse Children's Home Open Day

Melaka's Lighthouse Children's Home organised a fundraising Open Day on 31 October 2015. The array of food stalls helped raise RM2,500 for the home through coupon sales. Children from the home were also taught to play Tchoukball, a game jointly organised by The Salvation Army's English and Chinese Corps. Some residents from the Home also received school aid such as uniforms, bags, shoes and stationery.

07

Kuching Christmas Parade



The Kuching Christmas Parade is an annual event held at Jubilee Ground. In its 10th year, the parade saw the streets of Kuching filled with music and singing as some 8,000 people walked for 5 kilometres while belting out Christmas tunes in true Christmas spirit. Christmas floats from various churches rolled out after them at intervals while sleighs with reindeers also lined the streets. The parade was jointly organised by member churches, including The Salvation Army.



08

Ipoh Open Day

This annual fundraising event is a joint effort between our four centres in Ipoh, namely Ipoh Children's Home, Ipoh Boy's Home, Perak Home for the Aged and Ipoh Corps & Community Services. 80 stalls selling food, drinks, clothes, shoes, books accessories and more were set up on the day. The response was overwhelming and saw RM112,000 raised.

Key Highlights 2016



01

Penang Children's Home Flag Day & Open Day

This year, Penang's Flag Day street collection raised RM32,390. The Open Day that was held on 10 September saw over 50 stalls comprising of food, clothes and accessories set up. The fundraising event was lively, with a jovial clown that sculpted balloons into various shapes and animals, putting smiles on the children's faces, while an orchestra serenaded the crowd. Over 300 people came for the event, raising a total of RM165,000.



02

Ipoh Open Day

The Ipoh Centres' Open Day 2016 on 15 October at Ipoh Boys Home in Tambun was a joint effort of Ipoh Children's Home, Boys Home, Perak Home for the Aged and Ipoh Corps and Community Services. This annual event is well supported by the public with volunteers and supporters helping to run the stalls and approximately 2,000 people enjoying over 90 stalls of food and delicacies on offer. All proceeds from sales amounting to RM120,000 went towards The Salvation Army's work in Ipoh.

The day itself was blessed with good weather. Representing The Salvation Army was Lieutenant-Colonels Edward and Shelley Hill from the Territorial Headquarters in Singapore. Together with the local officers and superintendents, the Colonels welcomed guests and the many hundreds of people who came to the event. Amongst our guests, were school principals and teachers, social welfare department officers, local police representatives, as well as local church and religious leaders. Representatives from the neighbouring Islamic school also attended the event. Visitors also had the opportunity to look around the home as the children took them on a guided tour.



03

Grant A Wish Campaign

As part of Ipoh Parade's Corporate Social Responsibility Programme, children from Ipoh Children's Home and Boy's Home benefitted by having their wishes fulfilled. On 31 December, the children were invited to the mall for the Grant A Wish Gift Presentation Ceremony. The event kick-started with the screening of "The Secret Life of Pets" courtesy of GSC Cinemas. Later, the children gathered at the concourse area of the mall to receive the gifts that they had wished for.

04 Christmas Kettling

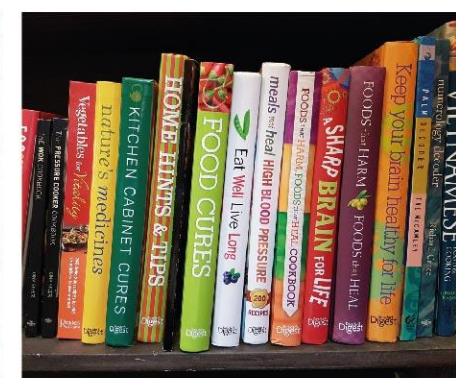


December marks one of the most joyous months of the year. We kicked off the month with Christmas Kettling, a well-loved Salvation Army tradition. Our signature red kettles were set up at 10 locations nationwide to encourage the spirit of generosity and caring for the needy and underprivileged during the season of giving. With the support of generous donors, partners and dedicated volunteers, The Salvation Army raised close to RM70,000. Public contributions to our kettles enable us to continue our year-round efforts at helping those who would otherwise be forgotten.

05 A Christmas to Remember



Throughout the month of December 2016, we were privileged to collaborate with Holiday Villa Subang to organise 'A Christmas to Remember'. A Christmas Wishing Tree was set up to allow guests and members of the hotel to fulfil the wishes of our children. A donation box was also set up at the hotel to collect pre-loved items. On 17 December, a children's party was organised with lots of food, games and storytelling. Our children from Penang Children's Home and Lighthouse Children's Home Melaka attended the party. Each child also walked away with a Christmas gift that they had wished for. It was surely a Christmas to remember.



06 Give the Gift of Reading



In conjunction with Christmas Kettling, a special collaboration was initiated between The Salvation Army and Sunway Putra Mall KL to organise a month-long campaign themed 'Give the Gift of Reading'. The campaign aimed to cultivate the love for reading amongst the younger generation as well as instilling the importance of education amongst underprivileged communities. Shoppers at Sunway Putra Mall could purchase second-hand books at our Victorian Pre-loved bookstore, as well as donate their own books. All proceeds from book sales and donations went to our Christmas kettle.

We wrapped up the campaign with a gift presentation ceremony held on 24 December at Sunway Putra Mall. Sunway Malls and Theme Parks CEO, HC Chan, along with 60 Miss Tourism International contestants presented books and goodie bags to the children. After the ceremony, the children were treated to a sumptuous lunch and brought to The Parenthood Playland for playtime. The campaign saw more than 1,300 books donated and raised about RM10,000 in funds.

Stories of Hope & Little Miracles

A Journey of Perseverance and Hope

Ganesh was only ten years old when his father passed away in 2005, leaving the family heavily in debt. Struggling to care for Ganesh and his sister, his mother reached out to The Salvation Army Banting Corps and Community Services for assistance. The centre assisted Ganesh's mum by providing the family with monthly food parcels and subsidising day care fees for both children.

With the centre guiding Ganesh with his studies and homework, Ganesh excelled in school. It was his hope and dream to one day become a doctor. His hard work, determination and perseverance are beginning to come to fruition. Today, Ganesh is a second-year medical student at the Sultan Zainal Abidin University in Terengganu.

Ganesh successfully obtained a Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN) loan to cover his semester fees. Banting Corps and Community Services is now in the midst of finding a sponsor to cover some of his monthly expenses that include his food, lodging and other expenses.

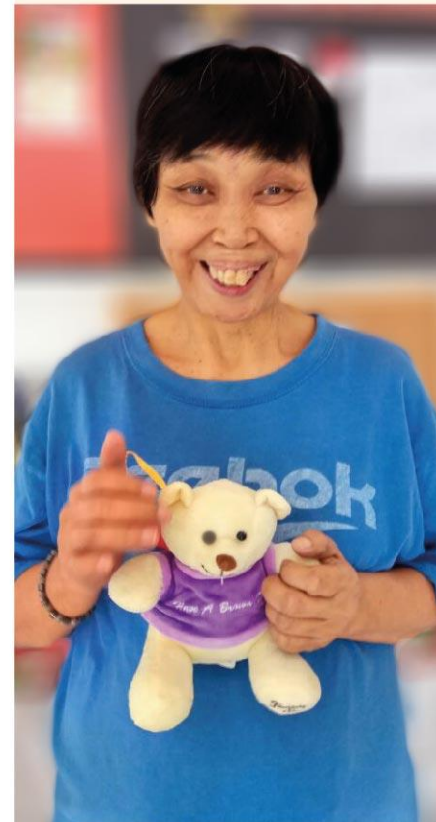


Living Testimony of Perseverance, Faith and Grace

Mu Ah Phong was born in 1956. She arrived as a gift to The Salvation Army's Kuching Children's Home. Just a few days old, she was a tiny baby all wrapped up in paper, abandoned by her birth mother on our doorstep. The Salvation Army took her in, and our home is where Ah Phong grew up.

Over the years, it was discovered that Ah Phong was intellectually disabled. She attended a school for the mentally challenged for a while but was unable to cope with her studies. At 19, she was diagnosed with liver Cirrhosis. Despite her medical condition, we continued to care for her. Ah Phong always did her best to help out at the Home. She helped with the laundry, cleaning of the Home as well as bathed and cared for the younger children. Ah Phong always had a pleasant disposition and always discharged her duties with enthusiasm and a smile.

In 2007, she was transferred from Kuching Children's Home to The Salvation Army's Joyhaven Home for the Elderly as it was becoming increasingly difficult for her to care for herself. She befriended everyone in the Home, and never fails to make people laugh. Despite the obstacles and challenges that have befallen Ah Phong, she remains a cheery and positive person, helping out around the Home where she is able. Her testimony is one of perseverance, faith and grace.



The Young First-Aider with Hopes of Becoming a Paramedic

Steven entered Ipoh Boys Home in 2012. Residents of the Boys Home are sometimes thought of as being naughty and mischievous. However, Steven dispels that myth because he is a mature, hard-working and well-mannered young man. His character and mannerisms are the reasons why the other boys respect and look up to him.

Now at 16 years old, Steven aspires to one day build a career in the medical field as a paramedic or nurse. He actively participates in all activities organised by St John Ambulance at his school. His hard work and dedication has made him a qualified First Aider today.

At the Boys Home, he assists with first-aid and medication for both the boys and staff. As a qualified First Aider, he has been selected to attend functions at other schools and institutions, and events as far away as Johor and Singapore.

In the Home, Steven's responsibilities include keeping inventories of the food in the dry storerooms. On occasions, he is also assigned to assist the Home's driver with the collection of donated items as well as meeting and greeting people on behalf of the Home. As a member of The Salvation Army Corps, Steven often helps to prepare refreshments after service.

The Salvation Army could not be more proud of Steven and his achievements. We are confident that a bright future is ahead of him and that one day, his dream of working in the medical field will come true.



Emergency Relief Efforts

Bintulu Community Services helped four families residing in a longhouse that was almost destroyed by a fire that took place early one morning in August 2015. Bintulu Community Services were quick to respond and provided the families with basic kitchenware and utensils, bags of rice, biscuits, and boxes of cooking oil. Boxes of clothes that were donated and collected by the public were also given to the families whose belongings had mostly perished in the fire. A nearby temple also assisted us by generously contributing more bags of rice, drinking water and packets of sugar to be distributed to the families.



On 15 May 2016, a longhouse called Rumah Janting was totally engulfed and destroyed by a fire just an hour past midnight, due to an accident. Within minutes, 18 families comprising of over 100 people were left without shelter. On learning about the plight of this small village, Bintulu Corps and Community Services responded immediately by collecting and supplying bags of rice, instant noodles, cooking oil, cooking utensils and other daily necessities that were donated by generous donors to help ease the burden of the villagers.

As the fire disaster happened just a week before the native Gawai New Year celebration in Sarawak, the team from Bintulu Corps and Community Services returned to the village on May 28 with special snacks and beverages to bring some festive cheer to the villagers. Additional food items and essential cooking utensils were also given out.

Carry each other's burdens, and in this way you will fulfil the law of Christ.

- Galatians 6:2 -

Our Centres

Residential Care for Children

Children are a gift from the Lord; they are a reward from him.

- Psalm 127: 3 -

Residential care for children and young people is at the forefront of The Salvation Army's ministry. In Malaysia, we have six residential homes for children that provide care and protection for children who have suffered abuse, neglect or abandonment. Our homes are dedicated to provide shelter, care and love to over 300 children across Malaysia, between the ages of 5 to 18 years old. At our homes, children are encouraged to participate in educational and recreational activities to help build their skills and confidence, equipping them for the future.

Childhood is a critical time for children. During these formative years, children shape their values depending on how they view themselves, their relationships and the world. Our caregivers constantly strive to protect and guide these young children who had previously experienced life's early setbacks and were in danger of undesirable influences.

Counselling and moral support are given to our young residents whose lives have been shattered at such a tender age, helping them heal and gain strength and independence to move forward. We are committed to ensuring our homes always provide a safe and nurturing environment for our young residents, as it is here that a child's character is built and nurtured.

Lighthouse Children's Home Melaka
Ipoh Children's Home
Ipoh Boy's Home

Penang Children's Home
Kuching Children's Home
Kuching Boy's Home





Kindergartens

Education is the most powerful weapon that you can use to change the world
- Nelson Mandela -

The Salvation Army kindergartens provide a balanced curriculum of academic, social skills learning and recreational activities. Children are taught language skills and encouraged to participate in group activities to help prepare them for primary school. Programmes are carefully designed help students discover their areas of interest and enrich their learning experience. A lot of emphasis is placed on education to help children reach their full potential.

Our kindergartens, located in Kuala Lumpur, Batang Melaka and Kuching, strive to build confident and independent students. With day care facilities also available at selected kindergartens, working parents are happy to leave their children under our care.

Kuala Lumpur Kindergarten
Kuching Kindergarten
Batang Melaka Kindergarten

Day Care Centres

We operate Day Care Centres in Banting and Bintulu. Underprivileged children receive assistance with tuition, particularly those who may struggle with academic studies. The daily programme also includes a meal, playtime and for younger children, nap time. The centres cater for primary and secondary students, with curriculums that are designed to give students the best possible guidance to prepare and help them excel in school. During long school holidays, our centres also provide holiday programmes which include camps and festive celebrations to inspire and enrich students.

All your children will be taught by the Lord, and great will be their peace.
- Isaiah 54:13 -





Hopehaven Centre for Special Children

Love recognises no barriers. It jumps hurdles, leaps fences, penetrates walls to arrive at its destination full of hope.

- Maya Angelou -

A day care centre nestled in the heart of Melaka, Hopehaven Centre for Special Children offers programmes that enable children and young adults with special needs to lead meaningful, fulfilling and active lives despite their apparent disabilities. Opened in Melaka in 1979, the centre has specialised facilities to cater to up to 80 individuals with different disabilities such as cerebral palsy, Down syndrome, attention deficit disorder and autism.

Our specialised programmes are conducted to teach and equip the children and young adults with social, life and vocational skills. Engaging outdoor activities and various workshops are also organised to further advance their development. Hopehaven remains dedicated to helping and preparing students for meaningful and independent living.

We rejoice in our sufferings, knowing that suffering produces endurance, and endurance produces character, and character produces hope.

- Romans 5:3-4 -

Corps and Community Services

Everybody can be great, because anybody can serve.

- Martin Luther King, Jr -

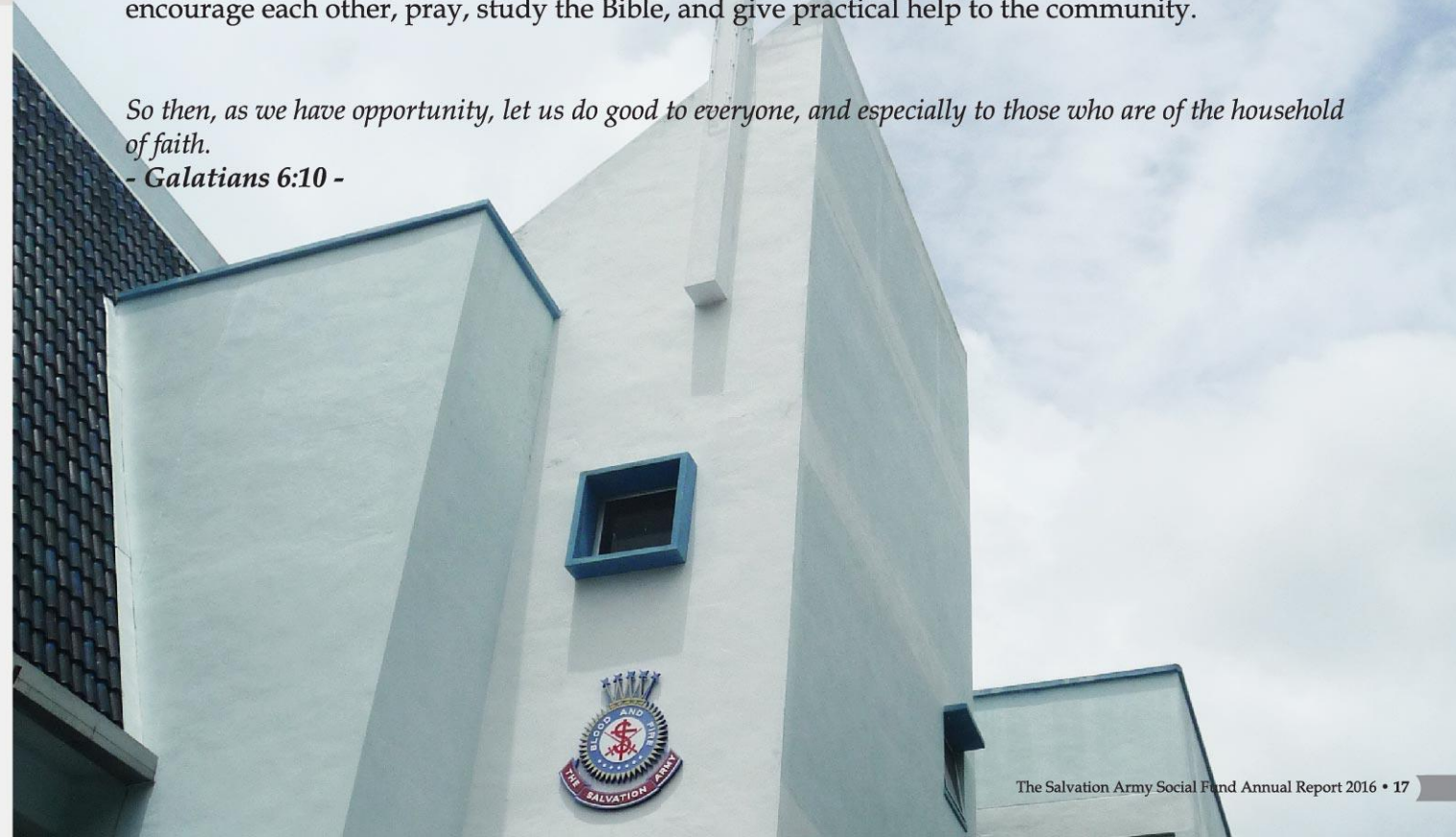
As a Christian organisation, The Salvation Army's mission is both practical and spiritual. Our social and community services caters to all, regardless of race or religion. Our community based centres provide appropriate intervention and support to marginalised communities, helping them become self-reliant. The practical help we extend involves case management and counselling for families or individuals. We also provide food parcels and essential items such as school supplies and healthcare products for needy families to ease their financial strain. In times of crisis, we also launch emergency relief efforts to assist those in distress.

We believe that no one should be left behind. In July 2011, we began reaching out to refugees in our country. Originally partnering with UNHCR, our Pudu Refugee Help Centre helps refugees overcome obstacles that prevent them from societal integration including overcoming language, culture and legal barriers. Through our recycling programme at the centre, refugees have access to affordable or free clothes and household items. They also receive monthly food parcels that includes rice, tinned and dried foodstuff. Our goal is to support and help these families cope with the struggles of living in a foreign land while caring for their children, guiding them to be independent and self-reliant.

Often described as an 'An Army Without Guns', the heart of our social service programmes is motivated by our love for God. Hence with our motto 'Heart to God, Hand to Man', our willingness, dedication and sacrifice to help those who are less fortunate than us is motivated by our obedience to God and to serve others. Our Corps (church) hold weekly Sunday services. During our praise and worship session, we sing a blend of traditional hymns and contemporary songs. We also share our personal testimonies, pray and read the Bible. Other regular activities of the Corps are programmes that cater to the youth and children, as well as adults. They meet to encourage each other, pray, study the Bible, and give practical help to the community.

So then, as we have opportunity, let us do good to everyone, and especially to those who are of the household of faith.

- Galatians 6:10 -





From preloved to reloved

Family Thrift Stores

If it is too good to throw away... give it to The Salvation Army!

The Salvation Army operates five Family Thrift Stores in Malaysia. The stores collect, resell and recycle second-hand goods such as clothing, furniture and books. Pick-up services for large and bulky items such as furniture and electrical items can also be arranged. Proceeds go towards funding The Salvation Army's mission to provide holistic care to underprivileged communities in Malaysia. Our thrift stores are located in Banting, Melaka, Ipoh, Penang and Kuching.

Banting Family Thrift Store
Melaka Family Thrift Store
Ipoh Family Thrift Store
Penang Family Thrift Store
Kuching Family Thrift Store

Old people, gold people

Residential Care for the Elderly

Wisdom belongs to the aged, and understanding to the old
- Job 12:12 -

The Salvation Army's Perak Home for the Aged and Joyhaven Home for the Elderly provides compassionate care for the frail and elderly in a warm and homely atmosphere. This helps residents build relationships amongst residents and maintain their dignity. Amongst the facilities provided at the homes are spacious lounge areas, large gardens where residents help to grow flowers and vegetables, and exercise rooms.

Our caregivers are committed to ensuring that residents receive the best care and assistance according to their ever changing needs. Despite their age, residents of our homes are always encouraged to lead active lives by participating in various activities organised by staff and volunteers as well as indulge in their individual hobbies. Daily activities include exercise, art and craft sessions and outings amongst others.

Perak Home for the Aged
Joyhaven Home for the Elderly





Mahatma Gandhi once said "the best way to find yourself is to lose yourself in the service of others."



Volunteerism

The Salvation Army welcomes volunteers as partners to work alongside us, in serving and enriching the lives of others without discrimination. Through these meaningful partnerships with both corporate and individual volunteers, our children, youth, elderly folk and families have been greatly encouraged, and their lives enriched.

Over the years, volunteers befriend and bring joy to our beneficiaries by taking them out on outings and celebrations, providing tuition, sharing skills in sports and handicraft, improving our facilities by painting our homes and gardening, as well as volunteering to help us fundraise. We strive to match volunteers' skills, interest, commitment level and experience to meet the needs of our social service centres and programmes.

"Last Christmas gave me a more profound understanding of the meaning of giving when I had the privilege of being a volunteer at The Salvation Army's Christmas Kettle Campaign. While giving is usually thought of as a physical act, I realise that it also the intangible, such as time and love. Helping to raise funds for those in need through the sale of pre-loved books gave me the opportunity to meet and interact with people from all walks of life. As I explained to the public what The Salvation Army does and how their purchase or donation contributes towards to the less fortunate, I was touched by the amount of support shown. It struck me that the act of giving and showing kindness truly transcends religion, race and background. What I took home with me from my time volunteering was a renewed sense of hope and purpose in giving."

~ Jacintha Lee ~

Corporate Information

The Salvation Army was established under the Salvation Army (Incorporation) Ordinance 1956, Ordinance 36 of 1956. This Ordinance is now known as the Salvation Army (Incorporation) Act 1959 (Act 690).

Finance Council

The Finance Council is the territory's primary decision-making body for the control and management of territorial financial and property resources. It is responsible for the economical, efficient and successful conduct of all the business under its supervision.

Finance Council Members

<i>Name</i>	<i>Designation</i>
Colonel Lyndon Buckingham	Territorial Commander
Lieut-Colonel Edward Hill	Chief Secretary
Colonel Bronwyn Buckingham	Territorial President of Women's Ministries
Lieut-Colonel Shelley Hill	Territorial Secretary for Women's Ministries
Major Garth Niemand	Territorial Secretary for Business Administration
Major Hary Haran	Territorial Programme Secretary
Major Patti Niemand	Assistant Programme Secretary, Social
Major Francis Ng	Team Leader, Kuching
Major Irene Chang	Territorial Candidates Secretary
Major Lim Chee Kwee	Literary Secretary
Mr John Ng	Property Director
Ms Koh Guek Eng	Finance Director

Finance Council Members as at 1 July 2017

Corporate Governance

The Salvation Army continually works at putting good organisational policies and processes in place, towards good governance standards.

Donor Confidentiality Policy

The Salvation Army respects donors' confidentiality. All information and records will be kept confidential. The donors' name or other details will not be published in any corporate collateral unless permission has been obtained from the donor. The Salvation Army also respects the donor's decision to be excluded from the donors list or to restrict the frequency of solicitations through the use of mailings, email, telephone or other approaches.

Conflict of Interest Policy

The Salvation Army's Conflict of Interest Policy aims to protect the organisation's welfare and best interest over and above all priorities and objectives. The policy mandates that no key personnel of The Salvation Army shall be involved in activities that violate the principles of the Organisation and derive any personal profit or gain, directly or indirectly, by reason of his or her work with The Salvation Army. Each key personnel shall disclose to the Finance Council of any personal interest which he or she may have in any matter pending before the organisation and shall refrain participation in any decision on such matter, upon his/her taking up of the employment/appointment in the organisation, Annual declaration of interests by key personnel is required. He/she shall fully disclose to the Finance Council in the event a conflict of interest situation may arise.

Reserve Policy

The policy defines reserve as that part of the income funds that is freely available for its operating purposes not subject to commitments, planned expenditure and spending limits. It does not include endowment funds, restricted funds and designated funds. In the audited financial statements, this reserve is termed "unrestricted reserve". The reserve provides financial stability and the means for the development of our principal activity. The level of the reserve is being reviewed annually.

Fraud Control Strategy

Fraud is a criminal act that will not be tolerated by The Salvation Army. Fraud (includes finances, material and property) perpetrated by anyone in the organisation will be referred for investigation and the matter be reported to the Finance Council. Any allegation of fraud will be treated with confidentiality.

This policy statement outlines detailed steps on the identification of suspected or actual fraud. It includes investigation, recommendations for actions to be taken such as reporting to the Police and informing The Salvation Army International Headquarters, disciplinary action and recovery of debt. Appropriate counselling will be made available to all affected parties. Prevention is imperative and all heads, managers and supervisors must meet their responsibilities in preventing fraud and, wherever possible, adopt the necessary procedures and policies to minimise the risk of it happening.

Whistle Blowing Policy

The Salvation Army is committed to maintaining a high standard of moral and ethical conduct and complies with accounting, financial reporting, internal controls, corporate governance, auditing requirements and any relevant legislation. In line with this commitment and our belief in open communication and transparency, the Whistle Blowing Policy aims to provide an avenue for employees, volunteers and external parties to raise concerns, and offers reassurance that they will be protected from reprisals or victimisation for whistle blowing in good faith.

Position on Gambling

The Salvation Army believes that gambling has serious and adverse effects upon vulnerable individuals and their families as well as the very fabric of society. Compulsive and addictive gambling is a serious social problem and creates many casualties in society, as it promotes and condones false values and is therefore detrimental to the spiritual and moral well-being of those who participate in gambling. The Salvation Army worldwide cares and rehabilitates such vulnerable casualties of gambling. Therefore, The Salvation Army in the Singapore, Malaysia and Myanmar Territory will refrain from receiving or applying for funding from any lottery

Human Resources Management

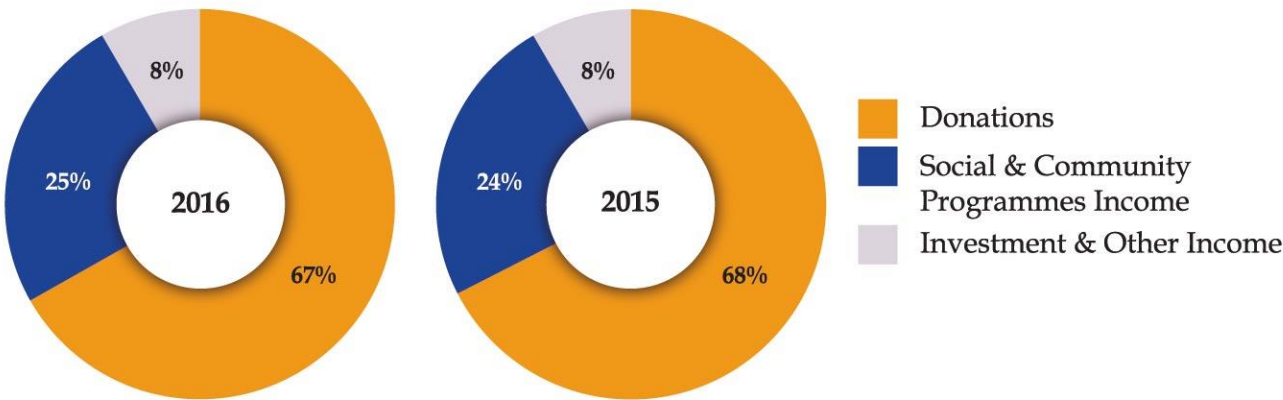
The Salvation Army management accepts the responsibility for good employee relations within relevant legislation and labour framework. The Human Resources Department is responsible for administering the personnel policies and procedures concerning employment matters. All employees are given an Employee Manual. Guidelines are also established for effective management of our volunteer resources.

A risk register is maintained to monitor areas of staffing, competency deficiency and workplace, safety and health. We recognise that attracting, retaining and motivating people requires innovative integration and enhancement of our reward, performance, learning and development management practices.

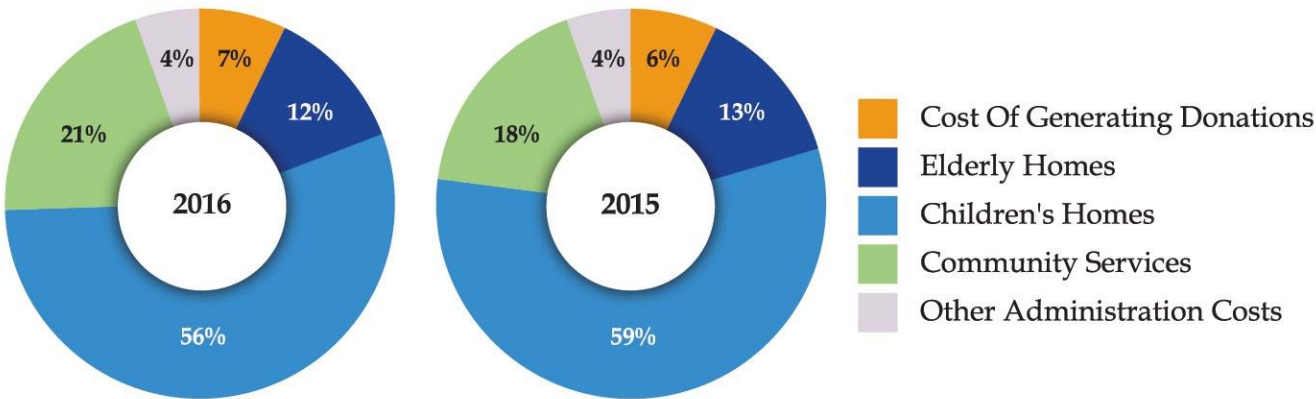
Summary Statement of Financial Performance

for the year ended 31 December 2016

Operating Income



Operating Expenses



	2016 (RM'000)	2015 (RM'000)	Appropriations from/(to) Funds	2016 (RM'000)	2015 (RM'000)
Income	5,809	5,704	To finance current costs from		
Expenditures	7,122	6,379	Capital contribution funds	147	145
Surplus	(1,313)	(675)	Restricted funds	246	31
			Designated funds	1,321	22
			Unrestricted funds	5,408	6,181
Appropriations from/(to) Funds	2016 (RM'000)	2015 (RM'000)	Transfers between Funds		
Of current years income to			Capital contribution funds	(105)	(99)
Restricted funds	(572)	(22)	Restricted funds	83	1
Designated funds	(1,667)	(211)	Designated funds	76	(198)
Unrestricted funds	(3,570)	(5,471)	Unrestricted funds	(54)	296

Statement of Cash Flows

for the financial year ended 31 December 2016

	2016 RM	2015 RM
Cash flows from operating activities		
Deficit before tax	(1,313,415)	(675,464)
Adjustments for:		
Depreciation of equipment	146,901	144,787
Management fee on investment	–	6,508
Gain on disposal of investments	–	(4,328)
Gain on disposal of motor vehicles	(21,000)	(18,868)
Interest and dividend income	(323,346)	(211,425)
Operating loss before working capital changes	(1,510,860)	(758,790)
Decrease / (Increase) in receivables	770,231	(892,081)
Increase in payables	82,121	53,890
Net cash used in operating activities	(658,508)	(1,596,981)
Cash flows from investing activities		
Purchase of equipment	(104,857)	(99,079)
Proceeds from disposal of equipment	21,000	18,868
Net proceeds from disposal of investments	–	3,091,990
Purchase of investments	–	(73,204)
Interest and dividend received	323,346	211,425
Net cash from investing activities	239,489	3,150,000
Net (decrease) / increase in cash and cash equivalents	(419,019)	1,553,019
Cash and cash equivalents at the beginning of the financial year	11,614,605	10,061,586
Cash and cash equivalents at the end of the financial year	11,195,586	11,614,605

Statement of Financial Position

as at 31 December 2016

	2016 RM	2015 RM
Non Current Assets		
Equipment	388,181	430,225
Current Assets		
Receivables	284,143	1,054,374
Fixed deposits with a licensed bank	10,000,000	8,160,809
Cash and bank balances	1,195,586	3,453,796
	11,479,729	12,668,979
Total Assets	11,867,910	13,099,204
Funds And Reserves		
Unrestricted fund	3,469,971	5,253,919
Capital contribution funds	388,181	430,225
Designated funds	7,425,544	7,156,353
Restricted funds	343,490	100,104
Total Funds And Reserves	11,627,186	12,940,601
Current Liabilities		
Payables	240,724	158,603
Total Liabilities	240,724	158,603
Total Funds And Reserves And Liabilities	11,867,910	13,099,204

Income & Expenditure Statement

for the financial year ended 31 December 2016

	2016 RM	2015 RM
Income		
Donations	3,875,028	3,901,199
Fund raising	512,096	510,148
Service income		
– Programme service income	660,262	660,912
Government subvention	288,907	188,658
Rental income	72,536	42,920
Investment income		
– Dividend income	–	11,383
– Interest income from equities and bonds	–	17,351
– Interest income from fixed deposits	323,346	182,691
Gain on disposal of motor vehicles	21,000	18,868
Gain on sale of equities and bonds	–	4,328
Foreign exchange gain, net	–	123,483
Other income	56,064	41,677
Total Income	5,809,239	5,703,618
Expenditure		
Communications	91,385	137,764
Contract manpower services	402,260	162,455
Depreciation of equipment	146,901	144,787
Employee benefits		
– Salaries and bonuses	2,634,458	2,400,898
– EPF and SOCSO contributions	346,413	315,289
– Staff benefits and development	186,744	203,340
– Employment costs	9,941	8,639
Foreign exchange loss, net	4,034	–
Fund raising related materials and supplies	165,788	84,734
Investment management costs	841	6,508
Maintenance of equipment and furnishings	–	–
Maintenance of land and building	500,438	106,917
Sub-total carried forward	4,489,203	3,571,331

Income & Expenditure Statement (cont'd)

for the financial year ended 31 December 2016

	2016 RM	2015 RM
Expenditure (cont'd)		
Sub-total brought forward	4,489,203	3,571,331
Maintenance of vehicles, equipment and furnishings	513,965	306,988
Non property licence and insurance	5,740	4,648
Other expenses	266,487	8,449
Printing and stationery	19,871	73,865
Professional and support fees	716,405	857,141
Programme related costs		
– Food and refreshments	301,021	412,325
– Medical services and supplies	5,186	6,196
– Education and recreation	208,993	154,932
– Housekeeping	37,362	40,756
– Assistance to clients and families	239,568	283,991
Rental of building	64,200	417,952
Travelling	31,552	13,776
Utilities	223,101	226,732
Total Expenditure	7,122,654	6,379,082
Deficit for the financial year	(1,313,415)	(675,464)

Statement of Changes in Funds & Reserve Accounts

for the financial year ended 31 December 2016

	Unrestricted Funds RM	Capital Contribution Funds RM	Designated Funds RM	Restricted Funds RM	Total RM
As at 1 January 2015	6,260,409	475,933	6,769,946	109,777	13,616,065
Surplus / (Deficit) for the financial year	(710,250)	(144,787)	188,780	(9,207)	(675,464)
Transfers	(296,240)	99,079	197,627	(466)	—
As at 31 December 2015	5,253,919	430,225	7,156,353	100,104	12,940,601
As at 1 January 2016	5,253,919	430,225	7,156,353	100,104	12,940,601
Surplus / (Deficit) for the financial year	(1,837,744)	(146,901)	345,641	325,589	(1,313,415)
Transfers	53,796	104,857	(76,450)	(82,203)	—
As at 31 December 2016	3,469,971	388,181	7,425,544	343,490	11,627,186

Notes to the Summary Financial Statements

General Information

The Salvation Army, Malaysia (the "Organisation") is a non-profit organisation registered in Malaysia under the Salvation Army (Incorporation) Act, 1956 (Revised 2008) which operates the Malaysia Social Fund. The registered address of the Organisation is at No. 26, 1st Floor, Jalan Puteri 4/2, Bandar Puteri, 47100 Puchong, Selangor Darul Ehsan.

The Social Fund (the "Fund") provides:

- residential homes for the elderly and young persons;
- ministries to children and youth in need;
- day care centres for the children and persons with special needs;
- food for families; and
- counselling services

There have been no significant changes in the nature of the activities during the year.

The financial statements of the Fund for the current financial year were approved and authorised for issue by the Finance Council on the date of the Statement by the Finance Council.

Basis of Preparation

The financial statements of the Fund have been prepared in compliance with the Malaysian Private Entities Reporting Standard (MPERS). The financial statements are presented in Ringgit Malaysia dollars ("RM"), which is the Fund's functional currency.

On initial recognition, all financial assets and liabilities are measured at fair value, which is generally the transaction price, plus transaction costs if the financial asset or financial liability is not measured at fair value through profit or loss. On subsequent recognition, all financial assets or financial liabilities not measured at amortised cost or cost less impairment are measured at fair value with changes recognised in profit or loss.

Funds

Capital Contribution Funds

These represent funds set up by the Fund to meet the costs of plant and equipment.

Designated Funds

These are funds specifically set aside by the Fund to meet operational planned or anticipated needs.

Restricted Funds

These are donations or legacies held for restricted purposes as specified by the donors.

Unrestricted Funds

This is the working capital of the Fund.

Some people's legacies are written on monuments; yours can be written on lives transformed. The Salvation Army is most grateful for your generosity in supporting our work over the years. It would mean a lot to those in need if such giving is extended beyond your lifetime through your estate.



Leaving a Legacy

"It's not our footprints on the sands of time that will be remembered, but our imprints on the hearts of those we love."

There will always be people in need of assistance beyond your lifetime. By choosing to make a lasting contribution to The Salvation Army, your generosity and kindness will help sustain our mission, that began back in England in 1865, to give the most comprehensive care possible to people in need.

You may choose from varied giving options through your Will, insurance policies or Employees Provident Fund. Your gift, no matter how big or small, will help to transform lives.

For more information, visit
www.salvationarmy.org/malaysia



Monthly Contribution Form

Anchored in Hope

Contact Details 联络详情

The Salvation Army Public Relations Office
26-1, Jalan Puteri 4/2, Bandar Puteri, 47100 Puchong, Selangor
Tel: 03 8061 4929 | Fax: 03 8061 4049
Email: pr_malaysia@smm.salvationarmy.org
Website: www.salvationarmy.org/malaysia
Facebook: www.facebook.com/SalvationArmyMalaysia

Personal Particulars 个人资料

Name 姓名: Datuk / Datin / Dr / Mr / Mrs / Ms

NRIC No. 身份证号码: - -

Address 地址:

Postcode 邮区:

City 市:

State 州:

Mobile/Tel No 手机号码:

Email 电邮:

Monthly Donation Details By Credit Card 信用卡月捐资料

I would like to 我想要:

☐ Make a monthly contribution of 每月定时捐款: ☐ Increase my monthly contribution to 提高每月的捐款数额:

☐ RM100 ☐ RM300 ☐ RM500 ☐ RM1,000 ☐ RM3,000 ☐ RM

Please charge my/our gift to 或请在以下的信用卡户口扣除: ☐ Mastercard 万事达卡 ☐ Visa 威士卡

Name On Card 持卡人姓名:

Card Number 卡号:

Card Expiry 信用卡有效日期: / (MM 月 / YY 年)

Signature 签名:

Date 日期:

Internet Banking 网上银行

For your convenience, you may also use internet banking to transfer your donation into our Maybank account. 阁下也能透过电子转帐服务于本军的马来亚银行户口。

Bank 银行: Maybank | Account No 马来亚银行户口: 5005 1010 0017 | Reference 备注: Donation PRMsia

Please send us this donation slip and the payment receipt after making the transfer. This is necessary for us to verify and process your tax deductible receipt. 请将您的银行转帐资料及收据电邮给本军。这将帮助本军确定您的捐款，以便本军开发扣税收据。

Note 备注:

1. Your details will be kept strictly private and confidential 您的个人资料将受到严格的保密
2. We respect donors' confidentiality. By submitting this donation form, you consent to the use of your personal data for processing of donations, donor relationship management, fundraising and communications. 本军尊重捐赠者的个人隐私权。提交此捐款表格，您同意让本军使用您的个人资料作为捐赠、公关管理、筹款事项以及通讯等用途。
3. All gifts are tax deductible 所有捐款可获扣税



One Time Contribution Form

Anchored in Hope

Contact Details 联络详情
The Salvation Army Public Relations Office
26-1, Jalan Puteri 4/2, Bandar Puteri, 47100 Puchong, Selangor
Tel: 03 8061 4929 | **Fax:** 03 8061 4049
Email: pr_malaysia@smm.salvationarmy.org
Website: www.salvationarmy.org/malaysia
Facebook: www.facebook.com/SalvationArmyMalaysia

Personal Particulars

Name 姓名: Datuk / Datin / Dr / Mr / Mrs / Ms

NRIC No. 身份证号码: - -

Address 地址:

Postcode 邮区:

City 市:

State 州:

Mobile/Tel No 手机号码:

Email 电邮:

Donation Details

Yes, I would like to make a donation of 是的，我想捐赠:

☐ RM100 ☐ RM300 ☐ RM500 ☐ RM1,000 ☐ RM3,000 ☐ RM

☐ Please charge my/our gift to 或请在以下的信用卡户口扣除: ☐ Mastercard 万事达卡 ☐ Visa 威士卡

Name On Card 持卡人姓名:

Card Number 卡号:

Card Expiry 信用卡有效日期: / (MM 月 / YY 年)

☐ Enclosed is my/our cheque payable to: THE SALVATION ARMY 附上支票，请支付: THE SALVATION ARMY

Cheque No 支票号码: Bank 所属银行:

Signature 签名:

Date 日期:

Internet Banking 网上银行

For your convenience, you may also use internet banking to transfer your donation into our Maybank account. 阁下也能透过电子转帐服务于本军的马来亚银行户口。

Bank 银行: Maybank | Account No 马来亚银行户口: 5005 1010 0017 | Reference 备注: Donation PRMsia

Please send us this donation slip and the payment receipt after making the transfer. This is necessary for us to verify and process your tax deductible receipt. 请将您的银行转帐资料及收据电邮给本军. 这将帮助本军确定您的捐款，以便本军开发扣税收据。

Note 备注:

1. Your details will be kept strictly private and confidential 您的个人资料将受到严格的保密
2. We respect donors' confidentiality. By submitting this donation form, you consent to the use of your personal data for processing of donations, donor relationship management, fundraising and communications. 本军尊重捐赠者的个人隐私权。提交此捐款表格，您同意让本军使用你的个人资料作为捐赠、公关管理、筹款事项以及通讯等用途。
3. All gifts are tax deductible 所有捐款可获扣税

Contact Us

West Malaysia

Public Relations Office
26-1 Jalan Puteri 4/2 Bandar Puteri 47100 Puchong, Selangor
Tel: 03 8061 4929

Joyhaven Home for the Elderly
1, Jalan 12/17, Seksyen 12, 46200 Petaling Jaya, Selangor
Tel: 03 7958 6257

Kuala Lumpur Kindergarten
1, Jalan Lingkungan Hujan, Taman OUG, 58200 Kuala Lumpur
Tel: 03 7972 7067

Kuala Lumpur Corps & Community Services
1, Jalan Lingkungan Hujan, Taman OUG, 58200 Kuala Lumpur
Tel: 03 7782 4766

Banting Corps & Community Services
1, Jalan Emas 2, Bandar Sungai Emas, Banting, 42700, Selangor
Tel: 03 3184 0453

Banting Day Care Centre
1, Jalan Emas 2, Bandar Sungai Emas, Banting, 42700, Selangor
Tel: 03 3184 0453

Banting Family Thrift Store
7, Jalan Emas 2, Bandar Sungai Emas, Banting, 42700, Selangor
Tel: 03 3184 0453

Ipoh Boys Home
4367, Jalan Tambun, 31400 Ipoh, Perak
Tel: 05 545 7819

Ipoh Children's Home
255 Jalan Raja Permaisuri Bainun (Jalan Kampar) 30250 Ipoh, Perak
Tel: 05 254 9767

Perak Home for the Aged
Jalan Bersatu, Jelapang, 30020 Ipoh, Perak
Tel: 05 526 2108

Ipoh Corps & Community Services
123-125 Jalan Taman Star, Wah Keong Park, 31400 Ipoh, Perak
Tel: 05 545 3269

Ipoh Family Thrift Store
26, Jalan Besar, 31400 Tambun, Ipoh, Perak
Tel: 05 548 3314

Penang Children's Home
8A Logan Road, 10400 Penang
Tel: 04 227 0162

Penang Corps & Community Services
53, Perak Road, 10150 Penang
Tel: 04 229 0921

Penang Family Thrift Store
56D, Ground Floor, Perak Plaza,
Jalan Perak, 10150 Penang
Tel: 04 227 9369

East Malaysia

Lighthouse Children's Home Melaka
7, Jalan Bukit Senjuang, 75000 Melaka
Tel: 06 283 4367

Hopehaven Centre for Special Children Melaka
321 Jalan Parameswara, 75000 Melaka
Tel: 06 283 1201

Batang Melaka Kindergarten
J-7702 Main Road, Batang Melaka, 77500 Selandar, Melaka
Tel: 06 446 1095

Melaka Corps & Community Services
No. 321 Jalan Parameswara, 75000 Melaka, Melaka
Tel: 06 283 1203

Batang Melaka Corps & Community Services
J-7702 Main Road, Batang Melaka, 77500 Selandar, Melaka
Tel: 06 446 1095

Melaka Family Thrift Store
113B, Jalan TMR 24, Taman Melaka Raya, 75000 Melaka
Tel: 06 282 5620

Kuching Boys Home
139, Jalan Ban Hock, 93100 Kuching, Sarawak
Tel: 082 242 623

Kuching Children's Home
138, Jalan Upland, 93200 Kuching, Sarawak
Tel: 082 248 234

Kuching Kindergarten
Sekama Road, 93300 Kuching, Sarawak
Tel: 082 333 981

Bintulu Rainbow Centre
479, Taman Seaview, Jalan Tanjung Batu Road,
97000 Bintulu, Sarawak
Tel: 086 315 843

Kuching Corps & Community Services
Sekama Road, 93300 Kuching, Sarawak
Tel: 082 333 981

Bintulu Corps & Community Services
Shop Lot 16, Lot 1362-1 Tanjung Batu Commercial Centre,
Jalan Tun Razak, 97000 Bintulu, Sarawak
Tel: 086 315 843

Kota Kinabalu Corps & Community Services
Shop Lot 1-1-1, 1st Floor, Lorong Seri Kiansom, Taman Seri
Kiansom, Km 4 Jalan Kiansom 88450 Kota Kinabalu, Sabah
Tel: 088 433 766

Kuching Family Thrift Store
7, Ground Floor, Jalan Petanak 93100 Kuching, Sarawak
Tel: 082 410 564